

ELECTRICAL TESTS NEXT LEVEL

WIN-WIN SITUATION FOR CUSTOMER AND SERVICE PROVIDER THROUGH NOVEL USE AND INTELLIGENT COMBINATION OF CLOUD SOLUTIONS

SUCCESS STORY - 01/2023 - PART 1/2

Already for more than 20 years, both companies maintain a close, cooperative relationship. It all began with the production of equipment by the equipment manufacturing company SYSTEC (today PANOVO tec GmbH), which at that time already belonged to the large PAPP Group, as did the personnel service provider PAMEC, whose personnel placement services were used by the then Gossen Metrawatt GmbH. To this day, GMC-I Service GmbH has successfully taken on some of the specialists it placed on permanent contracts. The customer service manager of GMC-I Service GmbH, Gerhard Frisch, describes this partnership as: "A strong, appreciative symbiosis of both companies, where everyone benefits from the mutual give and take as well as the lively exchange at eye level. And this in a highly competitive market".

In addition to high-quality services, which GMC-I Service GmbH takes advantage of (DGUV V3 testing, competencies and services of the equipment manufacturing, personnel recruiting), both companies mutually exchange experiences and expert knowledge, which makes PANOVO tec an important point of reference until today. Gerhard Frisch sums up: "For us, PANOVO tec embodies many things in one. They are a strong partner, a reliable service provider and supplier, a loyal customer as well as an interface towards important target groups such as users of measuring and testing equipment, manufacturers and knowledge carriers." After all, the company also acts as an influencer on a daily basis, transferring its enthusiasm for Gossen Metrawatt GmbH's high-quality measuring and testing equipment to its customers. As a sister company of GMC-I Service GmbH, Gossen Metrawatt GmbH is also part of the internationally active GMC INSTRUMENTS Group, which is primarily known for the following brands: GOSSEN METRAWATT, CAMILLE BAUER, SEAWARD, DRANETZ and RIGEL.

The DGUV V3 testing of portable, electrical equipment as well as stationary machines and systems at PANOVO tec customers is the responsibility of Mr. Wiertz (DguSV expert for electrical systems), who is also a lecturer and member of the examination board at the Chamber of Industry and Commerce, together with his current team of inspectors. And it is precisely this team that has a great vision - it is looking for an unbeatable, unique combination of testing and measuring software in a central cloud: "One platform for everything that needs to be tested!" That is why Mr. Wiertz is particularly interested in combining the IZYTRONIQ testing software from Gossen Metrawatt GmbH for his DGUV inspections with the IZYCHECK.IQ test equipment management software from GMC-I Service GmbH, to ensure his legally and standard-compliant test equipment, in order to exploit the greatest possible benefits for himself as a testing service provider as well as his B2B customers:

- Optimization of electrical testing, from planning to customer communication and documentation.
- Audit-proof documentation of electrical safety in all areas through integration of all test equipment and measuring devices
- Great simplification of work, as all relevant information, data, and protocols are stored centrally in the cloud.
- Simultaneous access and use of a database, as not only PANOVO tec itself but also its customers can carry out tests independently and upload measurement results and protocols, which Mr. Wiertz can then validate and accept online, regardless of location.
- Never miss a calibration, as the test equipment signals independently and in time for the next calibration interval specified by the user.
- Calibration certificates can be retrieved centrally at any time and from anywhere, both via the device itself and via the software.

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SUCCESS STORY - 01/2023 - PART 2/2

An exciting pilot project is about to start: As beta testers and users, Mr. Wiertz and his team have already been trained for the IZYTRONIQ and IZYCHECK.IQ and equipped with the software. The next step will be the integration of all PANOVO tec test items and measuring equipment into both databases.

This multi-part series of success stories describes exactly this vision of Mr. Wiertz as well as the managing directors of the companies Mr. Endres, Mr. Postler as well as Mr. Frisch - the process of merging both applications and the even closer, partnership-based cooperation of both companies. The continuation will deal with concrete, practical applications of the software, among other things.

ABOUT US

"We, GMC-I Service GmbH are the after-sales partner for our customers in Germany as well as worldwide. We repair and calibrate based on the standards ISO 9001/ISO14001/ISO as well as IEC 17025 /DAkKS. GMC-I Service GmbH supports the customers and partners of the sister company Gossen Metrawatt GmbH with the brands Gossen Metrawatt, Camille Bauer, Rigel, Seaward and Dranetz with services for high-quality measuring and testing technology for the electrical trade, industry and the medical sector. Our manufacturer-independent DAkKS calibration center (No. D-K-20313-01-00) is part of these services around the sustainable support of our customers' measuring instruments."

ABOUT PANOVO TEC

"We - the company PANOVO tec - are a globally operating system provider for test and automation solutions as well as a service provider for industrial service, switchgear, electrical safety testing and technical services. As an interdisciplinary full-service provider, we are your strong and reliable partner for a wide range of technical problems. Based in Nuremberg, we are part of the Papp Group, an association of innovative companies with around 2000 employees."